

BEFORE THE INSURANCE COMMISSIONER  
FOR THE STATE OF ARKANSAS

ARKANSAS INSURANCE DEPARTMENT )  
PETITIONER )

VS. )

DIAMOND ARNOLD )  
RESPONDENT )  
NPN 16383012 )

AID NO. 2021- 21

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REVOCATION ORDER

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On this day, the matter of the producer's license of Diamond Arnold ("Respondent") came before Alan McClain, Arkansas Insurance Commissioner ("Commissioner"). A hearing was held on April 22, 2021, in the First Floor Hearing Room of the Arkansas Insurance Department ("Department") pursuant to the Amended Notice of Hearing dated April 5, 2021. The hearing was held before Booth Rand, Managing Attorney and Hearing Officer ("Hearing Officer") pursuant to his appointment by the Commissioner in accordance with Ark. Code Ann. § 23-61-103(e)(1). The Department was represented by Gray Allen Turner, Associate Counsel. The Respondent did not appear.

FINDINGS OF FACT

1. Respondent holds an Arkansas resident producer license, NPN 16383012.

2. Respondent is a resident of Pulaski County.
3. An amended notice of hearing was sent on April 5, 2021, to the last address Respondent provided to the Department including her mailing address and home address. These notices were sent by both regular and certified mail and notice has been sent as required by statute.
4. Respondent sold a WellCare Health Plan insurance policy to a person without their knowledge or consent.
5. Respondent failed to disclose to the Department several misdemeanor convictions in 2014. Similarly, she failed to disclose those same convictions on her 2015 insurance license renewal application.

### CONCLUSIONS OF LAW

1. The Commissioner of Insurance has jurisdiction pursuant to the Arkansas Insurance Code, specifically Ark. Code Ann. §§ 23-60-101, et seq.
2. Respondent's actions were a violation of Ark. Code Ann. § 23-64-512(a). Specifically, Respondent sold a WellCare Health Plan insurance policy to a person without their knowledge or consent.
3. Respondent failed to disclose to the Department several misdemeanor convictions in 2014, a violation of §§ 23-64-201 and 23-64-517. Similarly, she failed to disclose those same convictions on her 2015 insurance license renewal application, a violation of § 23-64-5012(a)(1).

## RECOMMENDATION OF HEARING OFFICER

WHEREFORE, upon consideration of the evidence of record and the foregoing Findings of Fact and Conclusions of Law, the Hearing officer recommends the following:

1. That the Arkansas resident insurance producer license of the Respondent be revoked.
2. That following the expiration of three (3) years from the date of this order, the Respondent may apply to reinstate her license in accordance with the provisions of Ark. Code Ann. § 23-64-217(b).


  
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Booth Rand  
Hearing Officer

## CERTIFICATION

I, Alan McClain, Insurance Commissioner for the State of Arkansas, do hereby certify that the above Findings of Fact, Conclusions of Law, and Recommendation of the Hearing Officer were made by and under my authority and supervision by Booth Rand, Hearing Officer in this proceeding. I hereby adopt the Hearing Officer's Findings of Fact, Conclusions of Law and Recommendation in full, as set forth herein.

THEREFORE, it is hereby ORDERED that the Arkansas resident producer license of Diamond Arnold, NPN 16383012 is revoked.

IT IS SO ORDERED THIS 2<sup>nd</sup> DAY OF JUNE 2021.

  
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ALAN MCCLAIN  
INSURANCE COMMISSIONER  
STATE OF ARKANSAS